

# **GOALS**

Fair Oaks Ranch C.C. wanted to automate the process of reserving courts. Since the club has a lot of members, the process of reserving became tedious.

They wanted to offer a modern, feature-rich platform with regular updates and communication options to keep the community connected.

# **SOLUTION**

Fair Oaks partners with Clubs Caddy to optimize their user experience with an easy process of reservation.

Now, the members can reserve court in less than 5 seconds using their mobile devices. Clubs Caddy team understood the requirements and delivered a system that reduces dependencies on phone calls.

The ability to book courts from a phone with a couple taps of screen saves untold amounts of time for directors and members alike.

## RESULTS

Apart from the enhanced member experience, Fair Oaks Ranch has seen an overall satisfaction among their club community.

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**90%** of our employees' time is saved because they no longer need to answer phone calls. Our members **love** Clubs Caddy!

Surrounded by the beauty of the Texas Hill Country, Fair Oaks Ranch Golf & Country Club offers a tranquil and family-friendly environment.

Here Members enjoy the very best we have to offer with a historic clubhouse that pays homage to the past and a full range of amenities that embraces the future.

#### **Address:**

7900 Fair Oaks Parkway Fair Oaks Ranch, TX 78015

### **Amenities:**

- Golf
- Tennis
- Kids Court
- Swimming
- Dining
- Fitness

